



Help is Here

Consumers Energy wants you to know that help is available for our customers who are struggling to pay their energy bills.

Whatever you've faced this year — job loss, extreme weather or other challenging circumstances — help is just a phone call away.

Here are four options to help if you are struggling to pay your energy bill.

1. Call 2-1-1 or go to mi211.org for help paying your energy bill.
2. Contact us at 1-800-477-5050 for flexible payment options.
3. Apply for State Emergency Relief (SER) directly for bill payment assistance at michigan.gov/mibridges.
4. Apply for a Home Heating Credit. Visit michigan.gov/treasury to see if you qualify.



Call 2-1-1 for energy bill payment and other financial assistance.